



THOMSON HOUSE SCHOOL

Thomson House School Online Safety Policy

Agreed by: Governor's Education Committee
Date: Feb 2021

Review Cycle: Annual
Next Review Date: Feb 2022

All the Thomson House School policies should be read in conjunction with the Equality Policy. This policy should also be read in conjunction with the Safeguarding & Child Protection Policy and the THS Behaviour Management Policy (including the Anti-Bullying Policy).

If you require a copy of this document in large print, Braille or audio format, please contact the School Business Manager

Thomson House School Online Safety Policy

Introduction and Overview

The purpose of this policy is to:

- set out the key principles expected of all members of the school community at Thomson House School with respect to the use of ICT-based technologies.
- safeguard and protect the children and staff of Thomson House School.
- assist school staff working with children to work safely and responsibly with the Internet and other communication technologies and to monitor their own standards and practice.
- set clear expectations of behaviour and/or codes of practice relevant to responsible use of the Internet for educational, personal or recreational use.
- have clear structures to deal with online abuse such as cyberbullying which are cross referenced with other school policies.
- ensure that all members of the school community are aware that unlawful or unsafe behaviour is unacceptable and that, where appropriate, disciplinary or legal action will be taken.
- minimise the risk of misplaced or malicious allegations made against adults who work with students.

Who does the policy apply to?

This policy applies to all members of Thomson House School community (including staff, pupils, volunteers, parents / carers, visitors, student teachers and community users) who have access to and are users of school ICT systems, both in and out of Thomson House School.

The Education and Inspections Act 2006 empowers Head Teachers, to such extent as is reasonable, to regulate the behaviour of pupils when they are off the school site and empowers members of staff to impose disciplinary penalties for inappropriate behaviour. This is pertinent to incidents of cyber-bullying, or other online safety incidents covered by this policy, which may take place outside of the school, but is linked to others in the school.

The school will deal with such incidents within this policy and the THS Behaviour Management Policy and will, where known, inform parents / carers of incidents of inappropriate e-safety behaviour that take place both in and out of school.

Role	Key Responsibilities
Headteacher Amanda Letch	<ul style="list-style-type: none"> • Has a duty of care for ensuring the safety (including online safety) of members of the school community • takes overall responsibility for online safety provision • takes overall responsibility for data and data security • ensures the school uses an approved, filtered Internet Service, which complies with current statutory requirements • Is responsible for ensuring that the Online Safety Lead and other staff receive suitable training to enable them to carry out their online safety roles and to train other colleagues, as relevant • Is aware of procedures to be followed in the event of a serious online safety incident. • receives regular monitoring reports from the DSL/Online Safety Lead.
Online Safety Lead/ Designated Safeguarding Lead Vicky Amor	<ul style="list-style-type: none"> • takes day to day responsibility for online safety issues and has a leading role in establishing and reviewing the school online safety policies / documents • promotes an awareness and commitment to online safety throughout the school community • ensures that online safety education is embedded across the curriculum • communicates regularly with SLT and the designated online safety Governor / committee to discuss current issues, review incidents logged on CPOMS • monitors online safety incidents recorded on CPOMS • ensure that all staff are aware of the procedures that need to be followed in the event of an online safety incident • facilitates training and advice for all staff and Governors on a regular basis (at least annually) • liaises with the Local Authority and relevant agencies • liaises with school technical staff • is regularly updated on online safety issues and legislation, and is aware of the potential for serious child protection issues to arise from: <ul style="list-style-type: none"> – sharing of personal data – access to illegal / inappropriate materials – inappropriate online contact with adults / strangers – potential or actual incidents of grooming – cyber-bullying and use of social media
Governors / E-safety Governor Charles Ullathorne	<ul style="list-style-type: none"> • ensures that the school follows all current online safety advice to keep the children and staff safe • approves the Online Safety Policy and reviews the effectiveness of the policy. This will be carried out by the Education Committee receiving regular information about online safety incidents and monitoring reports.

Role	Key Responsibilities
	<ul style="list-style-type: none"> • a member of the Governing Body takes on the role of Online Safety Governor • supports the school in encouraging parents and the wider community to become engaged in e-safety activities • The role of the Online Safety Governor will include: <ul style="list-style-type: none"> – regular review with the Online Safety Lead / DSL – regular monitoring of online safety incident logs – reporting to relevant Governors/ Education Committee
Computing Curriculum Leader Emma Brackenridge and James Mossman	<ul style="list-style-type: none"> • oversees the delivery of the online safety element of the Computing curriculum • liaises with the Online Safety Lead / DSL regularly
Click On IT	<ul style="list-style-type: none"> • ensures that the school's technical infrastructure is secure and is not open to misuse or malicious attack • ensures that the school meets required online safety technical requirements • reports any online safety related issues that arises, to the Online Safety Lead/DSL. • ensures that users may only access the school's networks through an authorised and properly enforced password protection policy, in which passwords are regularly changed • ensures that provision exists for misuse detection and malicious attack e.g. keeping virus protection up to date • ensures the security of the school ICT system • ensures that access controls / encryption exist to protect personal and sensitive information held on school-owned devices • that he / she keeps up to date with the school's online safety policy and technical information in order to effectively carry out their e-safety role and to inform and update others as relevant • that the use of the VLE is regularly monitored in order that any misuse / attempted misuse can be reported to the Online Safety Lead / DSL for action. • ensures appropriate backup procedures exist so that critical information and systems can be recovered in the event of a disaster. • keeps up-to-date documentation of the school's online security and technical procedures
Data Control Officer	<ul style="list-style-type: none"> • To ensure that all data held on pupils on the school office machines have appropriate access controls in place

Role	Key Responsibilities
Teachers	<ul style="list-style-type: none"> • embed online safety issues in all aspects of the curriculum and other school activities • supervise and guide pupils carefully when engaged in learning activities involving online technology (including, extra-curricular and extended school activities if relevant) • ensure that pupils are fully aware of research skills and are fully aware of legal issues relating to electronic content such as copyright laws and plagiarism.
All staff - including peripatetic teachers, volunteers and any other adults in school	<ul style="list-style-type: none"> • read, understand and help promote the school's online safety policies and online safety guidance • read, understand, sign and adhere to the school staff Acceptable Use Policy (AUP) • aware of online safety issues related to the use of mobile phones, cameras and handheld devices and that they monitor their use and implement current school policies with regard to these devices • report any suspected misuse or problem to the Online Safety lead / DSL • maintains an awareness of current online safety issues and guidance e.g. through CPD • model safe, responsible and professional behaviours in their own use of technology • ensure that any digital communications with pupils should be on a professional level and only through school-based systems, never through personal mechanisms, e.g. email, text, mobile phones etc.
Pupils	<ul style="list-style-type: none"> • read, understand, sign and adhere to the Pupil Acceptable Use Policies • understand the importance of reporting abuse, misuse or access to inappropriate materials • know what action to take if they or someone they know feels worried or vulnerable when using online technology. • know and understand school policy on the use of mobile phones, digital cameras and handheld devices. • know and understand school policy on the taking / use of images and on cyber-bullying. • understand the importance of adopting good online safety practice when using digital technologies out of school and realise that the school's Online Safety Policy covers their actions out of school, if related to their membership of the school • take responsibility for learning about the benefits and risks of using the Internet and other technologies safely both in school and at home

Role	Key Responsibilities
	<ul style="list-style-type: none"> • help the school in the creation/ review of online safety policies
Parents/carers	<ul style="list-style-type: none"> • support the school in promoting online safety which includes the pupils' use of the Internet, photographic and video images • read, understand and promote the school Pupil Acceptable Use Agreement with their children • Read, understand and sign the Parent Acceptable Use Agreement • consult with the school if they have any concerns about their children's use of technology

Education - pupils

Whilst regulation and technical solutions are very important, their use must be balanced by educating pupils to take a responsible approach. The education of pupils in online safety/digital literacy is therefore an essential part of the school's online safety provision. Children and young people need the help and support of the school to recognise and avoid online safety risks and build their resilience.

Online safety should be a focus in all areas of the curriculum and staff should reinforce online safety messages across the curriculum. The online safety curriculum should be broad, relevant and provide progression, with opportunities for creative activities and will be provided in the following ways:

- A planned online safety curriculum should be provided as part of Computing/PHSE/other lessons and should be regularly revisited
- Key online safety messages should be reinforced as part of a planned programme of assemblies and tutorial/pastoral activities
- Pupils should be taught in all lessons to be critically aware of the materials/content they access on-line and be guided to validate the accuracy of information.
- Pupils should be taught to acknowledge the source of information used and to respect copyright when using material accessed on the internet
- Pupils should be supported in building resilience to radicalisation by providing a safe environment for debating controversial issues and helping them to understand how they can influence and participate in decision-making. N.B. additional duties for schools/academies under the Counter Terrorism and Securities Act 2015 which requires schools to ensure that children are safe from terrorist and extremist material on the internet.
- Pupils should be helped to understand the need for the pupil acceptable use agreement and encouraged to adopt safe and responsible use both within and outside school.
- Staff should act as good role models in their use of digital technologies, the internet and mobile devices
- in lessons where internet use is pre-planned, it is best practice that pupils should be guided to sites checked as suitable for their use and that processes are in place for dealing with any unsuitable material that is found in internet searches.
- Where pupils are allowed to freely search the internet, staff should be vigilant in monitoring the content of the websites the young people visit.
- It is accepted that from time to time, for good educational reasons, students may need to research topics (e.g. racism, drugs, discrimination) that would normally result in internet searches being blocked. In such a situation, staff can request that the Technical Staff (or other relevant designated person) can

temporarily remove those sites from the filtered list for the period of study. Any request to do so, should be auditable, with clear reasons for the need.

Education – Parents

Many parents and carers have only a limited understanding of online safety risks and issues, yet they play an essential role in the education of their children and in the monitoring/regulation of the children's online behaviours. Parents may underestimate how often children and young people come across potentially harmful and inappropriate material on the internet and may be unsure about how to respond. The school will therefore seek to provide information and awareness to parents and carers through:

- Curriculum activities
- Letters, newsletters, web site, Learning Platform
- High profile events/campaigns e.g. Safer Internet Day

Communication:

The policy will be communicated to staff/pupils/community in the following ways:

- Policy to be posted on the school website and VLE
- Policy to be part of school induction pack for new staff
- Acceptable use agreements discussed with pupils at the start of each year.
- Acceptable use agreements to be issued to staff at the start of each academic year
- Acceptable use agreements to be issued to parents at the start of each academic year
- Acceptable use agreements to be held in pupil and personnel files

Handling complaints:

- The school will take all reasonable precautions to ensure online safety. However, owing to the international scale and linked nature of Internet content, the availability of mobile technologies and speed of change, it is not possible to guarantee that unsuitable material will never appear on a school computer or mobile device. Neither the school nor Achieving For Children can accept liability for material accessed, or any consequences of Internet access.
- Our Online Safety Leader acts as first point of contact for any complaint about pupil misuse. Any complaint about staff misuse is referred to the Headteacher.
- Complaints of cyberbullying are dealt with in accordance with our Anti-Bullying Policy. Complaints related to child protection are dealt with in accordance with school / LA child protection procedures.
- Staff and pupils are given information about infringements in use and possible sanctions. Sanctions available include:
 - interview/counselling by teacher / Deputy Headteacher / Online Safety Leader / Headteacher;
 - informing parents or carers;
 - removal of Internet or computer access for a period;
 - referral to LA / Police.

Password policy

The school makes it clear that staff and pupils must always keep their passwords private, must not share them with others and must not leave them where others can find them.

- All staff have their own unique username and private passwords to access school systems. Staff are responsible for keeping their password private;
- We require staff to use strong passwords which are changed regularly;
- Staff access to the schools' management information system is controlled through a separate password for data security purposes;

- We provide pupils with an individual network log-in username. From Year 4 they are also expected to use a personal password;

E-mail

The school

- Provides staff with an email account for their professional use and makes clear personal email should be through a separate account;
- Will contact the Police if one of our staff or pupils receives an e-mail that we consider is particularly disturbing or breaks the law;
- Will ensure that email accounts are maintained and up to date;
- Reports messages relating to or in support of illegal activities to the relevant Authority and if necessary to the Police.

The School website

- The Headteacher takes overall responsibility to ensure that the website content is accurate and the quality of presentation is maintained;
- Uploading of information is restricted to the admin team;
- The school web site complies with the [statutory DfE guidelines for publications](#);
- The point of contact on the web site is the school address, telephone number and we use a general email contact address, e.g. admin@thomsonhouseschool.org
- Photographs published on the website do not have full names attached;
- will not use pupils' names when saving images in the file names or in the tags when publishing to the school website;
- Will not use embedded geodata in respect of stored images

Virtual Learning Environment (VLE)

- Uploading of information on the school's VLE is shared between different staff members according to their responsibilities e.g. all teachers upload information in their year group areas;
- Photographs and videos uploaded to the school's VLE will only be accessible by members of the school staff;

Social Media

- No member of staff at THS will link / message / follow a pupil's account.
- No reference should be made in social media to students / pupils, parents / carers or school staff
- Staff will not engage in online discussion on personal matters relating to members of the school community
- Personal opinions should not be attributed to the *school or Achieving for Children*
- Security settings on personal social media profiles are regularly checked to minimise risk of loss of personal information.

Video Conferencing

The school

- Only uses Google Meet for video conferencing involving the pupils
- Only uses approved or checked webcam sites;

CCTV

The school has CCTV in the school as part of our site surveillance for staff and student safety. We will not reveal any recordings (*retained by the Support Provider for 28 days*), without permission except where disclosed to the Police as part of a criminal investigation.

Signage clearly indicates that CCTV is present and recording on school premises.

THS uses specialist lesson recording equipment on occasions as a tool to share best teaching practice. We do not reveal any such recordings outside of the staff and will not use for any other purposes.

Data security: Management Information System access and Data transfer

Data Protection

Personal data will be recorded, processed, transferred and made available according to the current data protection legislation.

The school will ensure that:

- it has a Data Protection Policy.
- it implements the data protection principles and is able to demonstrate that it does so through use of policies, notices and records.

Strategic and operational practices

At this school:

- The School Business Manager is the Senior Information Risk Officer (SIRO).
- Staff are clear who are the key contact(s) for key school information (the Information Asset Owners) are.
- We ensure staff know who to report any incidents where data protection may have been compromised – the School Business Manager.
- All staff are DBS checked and records are held in one central record in a password protected spreadsheet.

We ensure ALL the following school stakeholders sign an Acceptable Use Agreement form. We have a system so we know who has signed.

- staff,
- governors,
- pupils
- parents

This makes clear staffs' responsibilities with regard to data security, passwords and access.

- We follow Achieving for Children guidelines for the transfer of any data, such as MIS data or reports of children, to professionals working in Achieving for Children or their partners in Children's Services / Family Services, Health, Welfare and Social Services.
- We require that any Protect and Restricted material must be encrypted if the material is to be removed from the school and limit such data removal. We have an approved remote access solution so staff can access sensitive and other data from home, without need to take data home.
- School admin staff with access to setting-up usernames and passwords for email, network access and Learning Platform access are working within the approved system and follow the security processes required by those systems.

- We ask staff to undertake at least annual house-keeping to review, remove and destroy any digital materials and documents which need no longer be stored.

Technical Solutions

- Staff have a password protected secure area(s) on the network to store sensitive documents or photographs.
- We require staff to log-out of systems when leaving their computer, but also enforce lock-out after 10 minutes idle time.
- We use the DfE S2S site to securely transfer CTF pupil data files to other schools.
- We use the Pan-London Admissions system (based on USO FX) to transfer admissions data.
- We use Egress to transfer other data to schools in London, such as references, reports of children.
- We use CPOMS to record safeguarding concerns.
- We store any Protect and Restricted written material in lockable storage cabinets in a lockable storage area.
- All servers are in lockable locations and managed by DBS-checked staff.
- Portable equipment loaned by the school (for use by staff at home), where used for any protected data, is disposed of through a secure procedure.
- Paper based sensitive information is collected by secure data disposal service.

Equipment and Digital Content

Personal mobile phones and mobile devices

- Pupils are not permitted to bring mobile phones to school.
- Mobile phones brought into school are entirely at the staff member, parents' or visitors' own risk. The School accepts no responsibility for the loss, theft or damage of any phone or handheld device brought into school.
- Staff members may use their phones during school break times but not in lesson times.
All visitors are requested to keep their phones on silent.
- The recording, taking and sharing of images, video and audio on any mobile phone is to be avoided; except where it has been explicitly agreed otherwise by the Headteacher and Deputy Headteachers. Such authorised use is to be monitored and recorded. All mobile phone use is to be open to scrutiny and the Headteacher is to be able to withdraw or restrict authorisation for use at any time if it is to be deemed necessary.
- The School reserves the right to search the content of any mobile or handheld devices on the school premises where there is a reasonable suspicion that it may contain undesirable material, including those which promote pornography, violence or bullying. Staff mobiles or handheld devices may be searched at any time as part of routine monitoring.
- Where parents or students need to contact each other during the school day, they should do so only through the School's telephone. If a staff member is expecting a personal call they may leave their phone with the school office to answer on their behalf, or seek specific permissions to use their phone at other than their break times.
- Mobile phones and personally-owned devices will not be used in any way during lessons or formal school time. They should be switched off or silent at all times.
- Mobile phones and personally-owned mobile devices brought in to school are the responsibility of the device owner. The school accepts no responsibility for the loss, theft or damage of personally-owned mobile phones or mobile devices.
- Mobile phones and personally-owned devices are not permitted to be used in certain areas within the school site, e.g. changing rooms and toilets.
- Mobile phones will not be used during lessons or formal school time unless as part of an approved and directed curriculum-based activity with consent from a member of staff.
- The Bluetooth or similar function of a mobile phone should be switched off at all times and not be used to send images or files to other mobile phones.
- No images or videos should be taken on mobile phones or personally-owned mobile devices without the prior consent of the person or people concerned.

Students' use of personal devices

- The School forbids mobile phones of pupils in school.
- If a pupil breaches the school policy, then the phone or device will be confiscated and will be held in a secure place in the school office. Mobile phones and devices will be released to parents or carers at the end of the day.
- If a pupil needs to contact his or her parents or carers, the office will do it. Parents are advised to call the school office if they need to contact their child.

Staff use of personal devices

- Any permitted images or files taken in school must be downloaded from the device and deleted in school before the end of the day.
- Staff are not permitted to use their own mobile phones or devices for contacting children, young people or their families within or outside of the setting in a professional capacity.
- Staff will be issued with a school phone where contact with students, parents or carers is required eg sports fixtures.
- Mobile Phones and personally-owned devices will be switched off or switched to 'silent' mode. Bluetooth communication should be 'hidden' or switched off and mobile phones or personally-owned devices will not be used during teaching periods unless permission has been granted by a member of the senior leadership team in emergency circumstances.
- If members of staff have an educational reason to allow children to use mobile phones or a personally-owned device as part of an educational activity then it will only take place when approved by the senior leadership team.
- Staff should not use personally-owned devices, such as mobile phones or cameras, to take photos or videos of students and will only use work-provided equipment for this purpose.
- If a member of staff breaches the school policy, then disciplinary action may be taken.
- Where staff members are required to use a mobile phone for school duties, for instance in case of emergency during off-site activities, or for contacting students or parents, then a school mobile phone will be provided and used.
- In an emergency where a staff member doesn't have access to a school-owned device, they should use their own device and hide (by inputting 141) their own mobile number for confidentiality purposes.

Use of digital and video images

The development of digital imaging technologies has created significant benefits to learning, allowing staff and pupils instant use of images that they have recorded themselves or downloaded from the internet. However, staff, parents/carers and pupils need to be aware of the risks associated with publishing digital images on the internet. Such images may provide avenues for online-bullying to take place. Digital images may remain available on the internet forever and may cause harm or embarrassment to individuals in the short or longer term. It is common for employers to carry out internet searches for information about potential and existing employees. The school will inform and educate users about these risks and will implement policies to reduce the likelihood of the potential for harm:

- When using digital images, staff should inform and educate pupils about the risks associated with the taking, use, sharing, publication and distribution of images. In particular they should recognise the risks attached to publishing their own images on the internet e.g. on social networking sites.
- Written permission from parents or carers will be obtained before photographs of pupils are published on the school website/social media/local press
- In accordance with guidance from the Information Commissioner's Office, parents/carers are welcome to take videos and digital images of their children at school events for their own personal use (as such use is not covered by the Data Protection Act). To respect everyone's privacy and in some cases protection, these images should not be published/made publicly available on social networking sites, nor should parents/carers comment on any activities involving other pupils in the digital/video images.
- Staff and volunteers are allowed to take digital/video images to support educational aims, but must follow school policies concerning the sharing, distribution and publication of those images. Those images should only be taken on school equipment; the personal equipment of staff should not be used for such purposes.
- Care should be taken when taking digital/video images that pupils are appropriately dressed and are not participating in activities that might bring the individuals or the school into disrepute.
- Pupils must not take, use, share, publish or distribute images of others without their permission
- Photographs published on the website, or elsewhere that include pupils will be selected carefully and will comply with good practice guidance on the use of such images.
- Pupils' full names will not be used anywhere on a website or blog, particularly in association with photographs.
- Pupil's work can only be published with the permission of the pupil and parents or carers.

Asset disposal

- Details of all school-owned hardware will be recorded in a hardware inventory.
- Details of all school-owned software will be recorded in a software inventory.
- All redundant equipment will be disposed of through an authorised agency. This will include a written receipt for the item including an acceptance of responsibility for the destruction of any personal data.
- All redundant equipment that may have held personal data will have the storage media forensically wiped. Alternatively, if the storage media has failed, it will be physically destroyed. The school will only use authorised companies who will supply a written guarantee that this will happen
- Disposal of any equipment will conform to [The Waste Electrical and Electronic Equipment Regulations 2006](#) and/or [The Waste Electrical and Electronic Equipment \(Amendment\) Regulations 2007](#). [Further information](#) can be found on the Environment Agency website.

Appendices:

1. Acceptable Use Agreement (Staff)
2. Acceptable Use Agreement (Upper School Pupils)
3. Acceptable Use Agreement (Lower School Pupils)
4. [Online Learning Code of Conduct Agreement](#)
5. [Responding to incidents of misuse flow chart](#)
6. [Links to helpful organisations and documents](#)

Review and Monitoring

The online safety Policy will be shared with staff annually. Senior Leaders are responsible for monitoring compliance with the policy.

It will be reviewed every year, or when any significant changes occur with regard to the technologies in use within the school, by the Governors' Education Committee.

Agreed by: Governor's Education Committee

Date: Feb 2020

Review Cycle: Annual

Next Review Date: Feb 2021

Thomson House School Staff and Volunteer Acceptable Use Policy

Review Cycle: Annual
Next Review Date: September 2020

All the Thomson House School policies should be read in conjunction with the Equality Policy and the Child Protection Policy

If you require a copy of this document in large print, Braille or audio format, please contact the School Business Manager

Thomson House School

Staff and Volunteer Acceptable Use Policy

School Policy

New technologies have become integral to the lives of children and young people in today's society, both within schools and in their lives outside school. The internet and other digital information and communications technologies are powerful tools, which open up new opportunities for everyone. These technologies can stimulate discussion, promote creativity and stimulate awareness of context to promote effective learning. They also bring opportunities for staff to be more creative and productive in their work. All users should have an entitlement to safe internet access at all times.

This Acceptable Use Policy is intended to ensure:

- that staff and volunteers will be responsible users and stay safe while using the internet and other communications technologies for educational, personal and recreational use.
- that school ICT systems and users are protected from accidental or deliberate misuse that could put the security of the systems and users at risk.
- that staff are protected from potential risk in their use of ICT in their everyday work.

The school will try to ensure that staff and volunteers will have good access to ICT to enhance their work, to enhance learning opportunities for pupils learning and will, in return, expect staff and volunteers to agree to be responsible users.

Acceptable Use Policy Agreement

I understand that I must use school ICT systems in a responsible way, to ensure that there is no risk to my safety or to the safety and security of the ICT systems and other users. I recognise the value of the use of ICT for enhancing learning and will ensure that pupils receive opportunities to gain from the use of ICT. I will, where possible, educate the young people in my care in the safe use of ICT and embed e-safety in my work with young people.

For my professional and personal safety:

- I understand that the school will monitor my use of the ICT systems, email and other digital communications.
- I understand that the rules set out in this agreement also apply to use of school ICT systems (eg laptops, email, VLE etc) out of school.
- I understand that the school ICT systems are primarily intended for educational use and that I will only use the systems for personal or recreational use within the policies and rules set down by the school.
- I will not disclose my username or password to anyone else, nor will I try to use any other person's username and password.
- I will immediately report any illegal, inappropriate or harmful material or incident, I become aware of, to the appropriate person.
- I will not use a personal mobile phone or any other electronic device unless I have permission from a Senior Leader to do so.

I will be professional in my communications and actions when using school ICT systems:

- I will communicate with others in a professional manner, I will not use aggressive or inappropriate language and I appreciate that others may have different opinions.
- I will ensure that when I take and / or publish images of others I will do so with their permission and in accordance with the school's policy on the use of digital / video images. I will not use my personal equipment to record these images, unless I have permission to do so and when personal equipment has been used for such purposes, images will be transferred to the school network and then deleted from the device as soon as is reasonably possible. Where these images are published (e.g. on the school website) it will not be possible to identify by name, or other personal information, those who are featured.
- I will only use chat and social networking sites in school in accordance with the school's policies.
- I will only communicate with pupils and parents / carers using official school systems. Any such communication will be professional in tone and manner.
- I will not engage in any on-line activity that may compromise my professional responsibilities.

The school and the local authority have the responsibility to provide safe and secure access to technologies and ensure the smooth running of the school:

- When I use my personal hand held / external devices (laptops / mobile phones / iPads etc) in school, I will follow the rules set out in this agreement, in the same way as if I was using school equipment. I will also follow any additional rules set by the school about such use. I will ensure that any such devices are protected by up to date anti-virus software and are free from viruses.
- I will not use personal email addresses on the school ICT systems unless given permission from the Headteacher.
- I will not open any attachments to emails, unless the source is known and trusted, due to the risk of the attachment containing viruses or other harmful programmes.
- I will ensure that my data is regularly backed up, in accordance with relevant school policies.
- I will not try to upload, download or access any materials which are illegal (child sexual abuse images, criminally racist material, adult pornography covered by the Obscene Publications Act) or inappropriate or may cause harm or distress to others. I will not try to use any programmes or software that might allow me to bypass the filtering / security systems in place to prevent access to such materials.
- I will not try (unless I have permission) to make large downloads or uploads that might take up internet capacity and prevent other users from being able to carry out their work.

- I will not install or attempt to install (unless I have permission) programmes of any type on a machine, or store programmes on a computer, nor will I try to alter computer settings, unless this is allowed in school policies.
- I will not disable or cause any damage to school equipment, or the equipment belonging to others.

- I will only transport, hold, disclose or share personal information about myself or others, as outlined in the School Policy. Where personal data is transferred outside the secure school network, it must be encrypted.
- I understand that data protection policy requires that any staff or pupil data to which I have access, will be kept private and confidential, except when it is deemed necessary that I am required by law or by school policy to disclose such information to an appropriate authority.
- I will immediately report any damage or faults involving equipment or software, however this may have happened.

When using the internet in my professional capacity or for school sanctioned personal use:

- I will ensure that I have permission to use the original work of others in my own work
- Where work is protected by copyright, I will not download or distribute copies (including music and videos).

I understand that I am responsible for my actions in and out of school:

- I understand that this Acceptable Use Policy applies not only to my work and use of school ICT equipment in school, but also applies to my use of school ICT systems and equipment out of school and my use of personal equipment in school or in situations related to my employment by the school.
- I understand that if I fail to comply with this Acceptable Use Policy Agreement, I could be subject to disciplinary action, a warning, a suspension, referral to Governors and / or the Local Authority and in the event of illegal activities the involvement of the police.

I have read and understand the above and agree to use the school ICT systems (both in and out of school) and my own devices (in school and when carrying out communications related to the school) within these guidelines.

Staff / Volunteer Name

Signed

Date

THS Upper School Acceptable Use Policy

This agreement will help keep me safe and help me to be fair to others

- 1. I learn online** – I use the school’s internet and devices for schoolwork, home learning and other activities to learn and have fun. School internet and devices are monitored.
- 2. I ask permission** – Whether at home or school, I only use the devices, apps, sites and games I am allowed to, at the times I am allowed to.
- 3. I am creative online** – I don’t just spend time on apps, sites and games looking at things from other people. I get creative to learn and make things
- 4. I am a friend online** – I won’t share anything that I know another person wouldn’t want shared, or which might upset them. And if I know a friend is worried or needs help, I will remind them to talk to an adult, or even do it for them.
- 5. I am a secure online learner** – I keep my passwords to myself and reset them if anyone finds them out. Friends don’t share passwords!
- 6. I am careful what I click on** – I don’t click on unexpected links or popups, and only download or install things when I know it is safe or has been agreed by trusted adults. Sometimes add-ons can cost money, so it is important I always check for these too.
- 7. I ask for help if I am scared or worried** – I will talk to a trusted adult if anything upsets me or worries me on an app, site or game – it often helps. If I get a funny feeling, I talk about it.
- 8. I know it’s not my fault if I see or someone sends me something bad** – I won’t get in trouble, but I mustn’t share it. Instead, I will tell a trusted adult. If I make a mistake, I don’t try to hide it but ask for help.
- 9. I communicate and collaborate online** – with people I already know and have met in real life or that a trusted adult knows about.
- 10. I know new online friends might not be who they say they are** – I am careful when someone wants to be my friend. Unless I have met them face to face, I can’t be sure who they are.
- 11. I check with an adult before I meet an online friend** face to face for the first time, and I never go alone.
- 12. I don’t do live videos (livestreams) on my own** – and always check if it is allowed. I check with a trusted adult before I video chat with anybody for the first time.
- 13. I keep my body to myself online** – I never get changed or show what’s under my clothes in front of a camera. I remember my body is mine and no-one should tell me what to do with it; I don’t send any photos or videos without checking with a trusted adult.

- 14. ***I say no online if I need to*** – I don't have to do something just because a friend dares or challenges me to do it, or to keep a secret. If I get asked anything that makes me worried, upset or just confused, I should say no, stop chatting and tell a trusted adult immediately.
- 15. ***I tell my parents/carers what I do online*** – they might not know the app, site or game, but they can still help me when things go wrong, and they want to know what I'm doing.
- 16. ***I am private online*** – I only give out private information if a trusted adult says it's okay. This might be my address, phone number, location or anything else that could identify me or my family and friends; if I turn on my location, I will remember to turn it off again.
- 17. ***I am careful what I share and protect my online reputation*** – I know anything I do can be shared and might stay online forever (even on Snapchat or if I delete it).
- 18. ***I am a rule-follower online*** – I know that apps, sites and games have rules on how to behave, and some have age restrictions. I follow the rules, block bullies and report bad behaviour.
- 19. ***I am not a bully*** – I do not post, make or share unkind, hurtful or rude messages/comments and if I see it happening, I will tell my trusted adults.
- 20. ***I am part of a community*** – I do not make fun of anyone or exclude them because they are different to me. If I see anyone doing this, I tell a trusted adult.
- 21. ***I respect people's work*** – I only edit or delete my own digital work and only use words, pictures or videos from other people if I have their permission or if it is copyright free or has a Creative Commons licence.
- 22. ***I am a researcher online*** – I use safe search tools approved by my trusted adults. I know I can't believe everything I see online, know which sites to trust, and know how to double check information I find.
- 23. ***I am respectful*** – I treat the computing equipment with respect and handle it with care

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**I have read and understood this agreement.**

**If I have any questions, I will speak to a trusted adult:**

**At school that includes** \_\_\_\_\_

**Outside school, my trusted adults are** \_\_\_\_\_

**Name:** \_\_\_\_\_ **Signed:** \_\_\_\_\_

**Date:** \_\_\_\_\_



## THS Online Learning Code of Conduct Agreement

### ONLINE TEACHING EXPECTATIONS

At Thomson House School, the safeguarding of our pupils and staff is our main priority. When there is a need for lessons to be conducted online rather than in the classroom, it is critical that all members of the school community have a responsibility to safeguard our pupils online. The School expects that all parents and pupils read and follow these guidelines to ensure a happy and secure online learning environment for us all.

### AGREEMENT

Thomson House School will operate with the online platform Google Classroom. Class teachers will be available to offer support during the working hours of the school day (9:00am – 3:00pm). To support students' learning and wellbeing, face to face interactions will be conducted through Zoom at the beginning and end of the online school day. It will not be a requirement for the teacher to 'teach live' for any lesson or to video conference small groups of children or individuals.

Video conferencing sessions could be used for:

- Welcome and set up for the day ahead
- Pastoral check-in
- Class discussion and interactions
- End of the day review and feedback

### TEACHERS

- **The first online session should focus on protocols and parameters of the real-time interactions sessions**
- Video conference from an environment that is quiet, safe and free from distractions
- Ensure you are dressed smartly
- Make sure there is nothing offensive or inappropriate in the background
- Language must be professional and appropriate, including that of any family members / flatmates in the background
- Live lessons sessions should only occur during the times stated on the timetable
- Live lessons should be between the teacher and the whole class only - small group or individual sessions to be organised with SLT approval only

- Teachers will make sure all pupils are muted at the start of every live lesson
- Teachers will inform parents immediately about pupils' behaviours or interactions that are inappropriate or not conducive to learning
- Teachers will record all video conferencing interactions for the safety of all concerned
- The meeting may be terminated at any point if the member of staff does not feel comfortable with any aspect of the conference
- Teachers will end the video conference when all pupils have successfully logged off, not before
- Video conferences should be kept to a reasonable length of time, or the streaming may prevent the family 'getting on' with their day
- Staff should record, the length, time, date and attendance of any sessions held

### **PUPILS**

Remember that Google Classroom and video conferencing are an extension of the classroom and you should conduct yourself as you would in a classroom. This includes:

- Complete schoolwork and video conferences from an environment that is quiet, safe and free from distractions
- Make sure you are on time for your live interactive sessions
- Dress appropriately for video conferences (no pyjamas, no swimwear)
- Make sure there is nothing offensive or inappropriate in the background when video conferencing
- Mobile phones are to be switched off during video conferencing sessions to avoid distractions and interruptions, unless being used for the video conference
- During sessions, it is essential that you close off other applications and focus fully on the session
- Start every video conference with your microphone on mute until the teacher asks you a direct question
- Raise your hand if you want to speak, as you do in class
- Always interact patiently, positively and respectfully with your teachers and peers
- You may not record any online interactions

- Google Classroom is only to be used by you to communicate in a class situation. It is not a chat room for you and your friends
- Do not share any personal data online
- Your teachers can see and read everything you post on Google Classroom

## **PARENTS**

To facilitate online learning during school suspension, parents can support by:

- Communication online should only be between teachers and pupils. Any parent wanting to communicate with the teacher should do so using email
- Ensuring children have a workspace that is quiet, safe and free from distractions with an adult nearby
- Make sure your child is dressed appropriately for video conferences, as is everyone else in the household
- Language must be professional and appropriate, including any family members in the background
- Teachers will inform parents about any pupil behaviours or interactions that are inappropriate or not conducive to learning
- Parents may not record, share or comment on public forums about individual teachers and their lessons
- Make sure your child does not share any of their personal data online, including personal phone numbers

For Google Classroom support please email the following:

Technical support = [admin@thomsonhouseschool.org](mailto:admin@thomsonhouseschool.org)

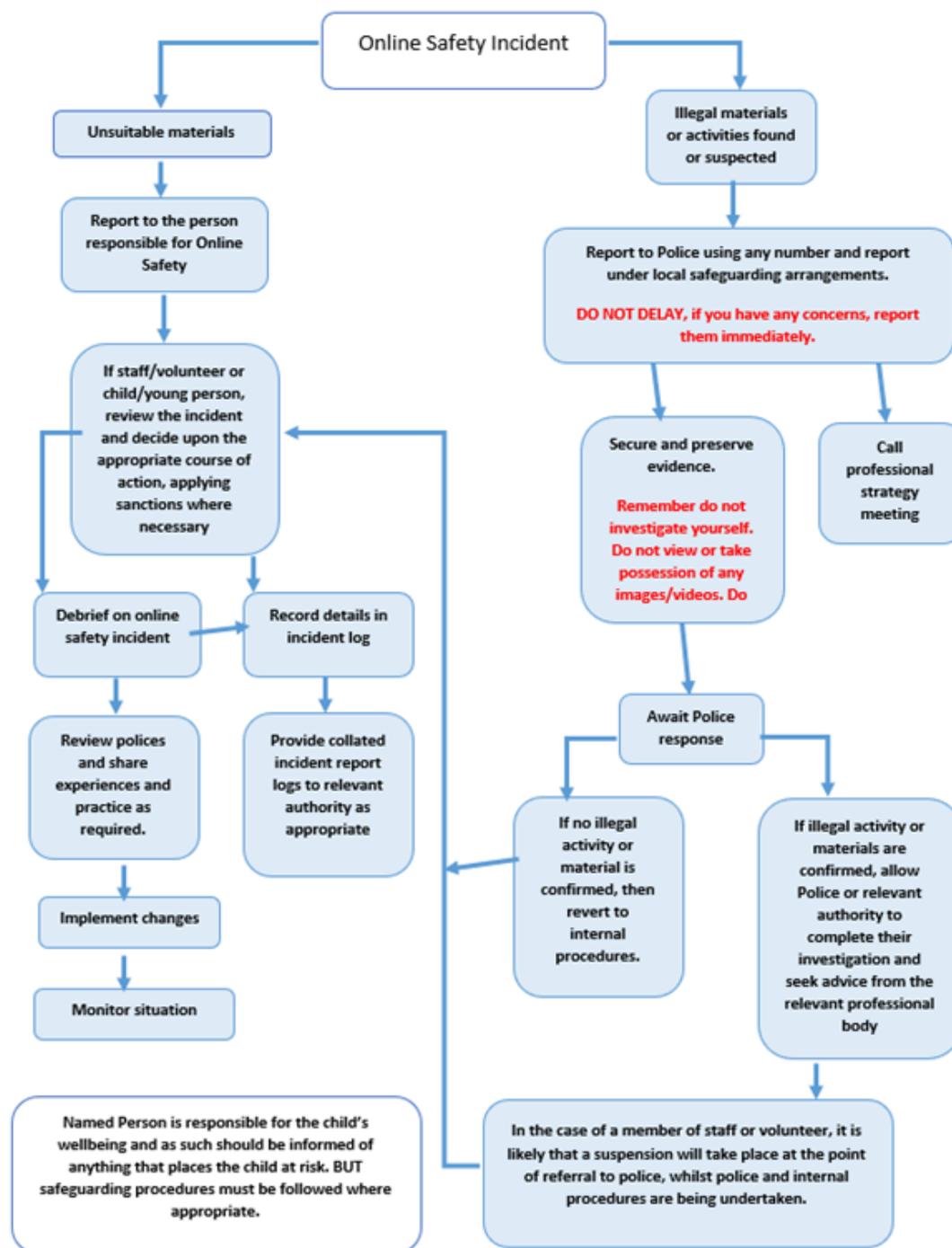
Academic issues = [amanda.letch@thomsonhouseschool.org](mailto:amanda.letch@thomsonhouseschool.org)

Pastoral support = [victoria.amor@thomsonhouseschool.org](mailto:victoria.amor@thomsonhouseschool.org)

SEN support = [hannah.hannington@thomsonhouseschool.org](mailto:hannah.hannington@thomsonhouseschool.org)

## Responding to Incidents of misuse – flow chart

If there is any suspicion that the web site(s) concerned may contain child abuse images, or if there is any other suspected illegal activity, refer to the right hand side of the Flowchart (below and appendix) for responding to online safety incidents and report immediately to the police.



## Links to other organisations or documents

The following links may help those who are developing or reviewing a school online safety policy and creating their online safety provision:

### UK Safer Internet Centre

Safer Internet Centre – <https://www.saferinternet.org.uk/>

South West Grid for Learning - <https://swgfl.org.uk/products-services/online-safety/>

Childnet – <http://www.childnet-int.org/>

Professionals Online Safety Helpline - <http://www.saferinternet.org.uk/about/helpline>

Revenge Porn Helpline - <https://revengepornhelpline.org.uk/>

Internet Watch Foundation - <https://www.iwf.org.uk/>

Report Harmful Content - <https://reportharmfulcontent.com/>

CEOP - <http://ceop.police.uk/>

ThinkUKnow - <https://www.thinkuknow.co.uk/>

### Others

[LGfL – Online Safety Resources](#)

[Kent – Online Safety Resources page](#)

INSAFE/Better Internet for Kids - <https://www.betterinternetforkids.eu/>

UK Council for Internet Safety (UKCIS) - <https://www.gov.uk/government/organisations/uk-council-for-internet-safety>

Netsmartz - <http://www.netsmartz.org/>

## Bullying/Online-bullying/Sexting/Sexual Harassment

Enable – European Anti Bullying programme and resources (UK coordination/participation through SWGfL & Diana Awards) - <http://enable.eun.org/>

SELMA – Hacking Hate - <https://selma.swgfl.co.uk>

Scottish Anti-Bullying Service, Respectme - <http://www.respectme.org.uk/>

Scottish Government - Better relationships, better learning, better behaviour -

<http://www.scotland.gov.uk/Publications/2013/03/7388>

DfE - Cyberbullying guidance -

[https://www.gov.uk/government/uploads/system/uploads/attachment\\_data/file/374850/Cyberbullying\\_Advice\\_for\\_Headteachers\\_and\\_School\\_Staff\\_121114.pdf](https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/374850/Cyberbullying_Advice_for_Headteachers_and_School_Staff_121114.pdf)

Childnet – Cyberbullying guidance and practical PSHE toolkit:

<http://www.childnet.com/our-projects/cyberbullying-guidance-and-practical-toolkit>

[Childnet – Project deSHAME – Online Sexual Harrassment](#)

[UKSIC – Sexting Resources](#)

Anti-Bullying Network – <http://www.antibullying.net/cyberbullying1.htm>

[Ditch the Label – Online Bullying Charity](#)

[Diana Award – Anti-Bullying Campaign](#)

## Data Protection

[360data - free questionnaire and data protection self review tool](#)  
[ICO Guides for Education \(wide range of sector specific guides\)](#)  
[DfE advice on Cloud software services and the Data Protection Act](#)  
[IRMS - Records Management Toolkit for Schools](#)  
[NHS - Caldicott Principles \(information that must be released\)](#)  
[ICO Guidance on taking photos in schools](#)  
[Dotkumo - Best practice guide to using photos](#)

## Professional Standards/Staff Training

[DfE – Keeping Children Safe in Education](#)  
DfE - [Safer Working Practice for Adults who Work with Children and Young People](#)  
[Childnet – School Pack for Online Safety Awareness](#)  
[UK Safer Internet Centre Professionals Online Safety Helpline](#)

## Infrastructure/Technical Support

[UKSIC – Appropriate Filtering and Monitoring](#)  
[SWGfL Safety & Security Resources](#)  
Somerset - [Questions for Technical Support](#)  
NCA – [Guide to the Computer Misuse Act](#)  
NEN – [Advice and Guidance Notes](#)

## Working with parents and carers

[Online Safety BOOST Presentations - parent's presentation](#)  
[Vodafone Digital Parents Magazine](#)  
[Childnet Webpages for Parents & Carers](#)  
[Get Safe Online - resources for parents](#)  
[Teach Today - resources for parents workshops/education](#)  
[Internet Matters](#)

## Prevent

[Prevent Duty Guidance](#)  
[Prevent for schools – teaching resources](#)  
[NCA – Cyber Prevent](#)  
Childnet – [Trust Me](#)

## Research

[Ofcom –Media Literacy Research](#)

Further links can be found at the end of the UKCIS [Education for a Connected World Framework](#)